## File Tracking System

## (Step by Step Procedure)

File Tracking System (FTS) is a web application developed by Center for IT Solutions of University. Its purpose is to bring transparency in the movement of files/letters being moved from one branch/department to another. It also brings convenience to the employees of the university to track the status and location of files only at the click of a button.

FTS can be accessed from "e-services" menu available at University website, gndu.ac.in. Login and password has been issued to various departments and branches during the training session. If any branch/department (bureau) has not obtained username/password to login, they can contact Center for IT solutions at Extn. 3182.



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**Home Page:** After login, the options to Dispatch new file, Receive a file (sent by another bureau) Locate/Track and search a previous file will be displayed. You can also view the list of files received or sent by you till date. It is important to mention here that files/letters will actually be moved physically as already being done through traditional method.

## For Example:

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				🕖 Helpli	ne : +91-183-2258802-09	Email : W	/ebMaster@gndu.ac.in						
G Acredited at Auto	URU I (Estal	Dished by the S	K DEV UNIVERSIT	Y	Iniversity with Datential for D	vcallance <sup>®</sup> status	- by HGC						
File Tracking System (FTS)													
Home Sent / Received Files Dispatch New File Receive File Locate/Track File Search File Logout													
			Login Date/Time 23/05/5	018 11-16									
Bureau Name Center for IT Solutions													
List at Files Planning / With action (Panding) as as 1 02/05/0010													
Original Letter ID	Diary No.	Letter No.	Received From	Received On	Subject	Comments	Priority File St	atus					
PLACE/D/34/21/05/2018	10	2957/PL	Accounts	21/05/2018	HOspitality Rs. 1705/-	1	- Open						
CC/D/51/18/05/2018	11	102	Accounts	21/05/2018	Test		- Open						
CET/D/10/18/05/2018	9	101	Computer Engineering, & Technology	18/05/2018	test		Urgent Open						
list of Files Received and Pending for Action													
		Designe	ed And Developed By : Center For IT Solutions	, Guru Nanak De	v University, Amritsar.								

**Dispatching a File:** When a new file is dispatched, and its record has been entered by user, FTS will automatically assign a new FILE ID (composed of four parts viz. abbreviation of department/branch, subject of letter, a serial number and date of dispatch). This FILE ID will be recorded in diary dispatch register as well as on the file/letter actually being sent. Later on, at any point of time, file can be searched/tracked using this unique FILE ID.

## For Example:



**Receiving a File:** To receive a file/letter, user will simply select the bureau by which it has been sent and will enter letter number, the details will be shown by the system itself. User will receive the file by clicking at "Receive File" button and file will be shown as received. Once a file is received, its record will add up in the list of files pending for action.

	(6) He	elpline : +91-183-2258	302-09	Email : WebMast	er@gndu.ac.in	
<b>GURU NANAK DEV UNIVERS</b> (Established by the State Legislature Act No. 21 of 1969)	SITY					
Accredited at "A++" grade (highest level as per modified criteria notified on 27.07.2017) I	by NAAC and Conferre	d "University with Po	tential for Exce	llence" status by UG	ж.	
File Tracking	System (FTS)					
Home	Sent / Received Files	Dispatch New File	Receive File	Locate/Track File	Search File	Logout
Login Date/Time	23/05/2018 12:58					
Bureau Name	Center for IT Solutions	i .				
Recei	ve File					
Received From	Computer Engineering	& Technology •				
Letter No.	1234					
Receive Diary No.	12					_
Original Letter ID	CC/D/52/23/05/2018					
Received On	23/05/2018					
Priority	-					
City						
Subject	Testing					
Marked to (Clock / Sol)						
Remarks						
Receive File			Cancel			

**Forwarding a file:** Once the file is processed by a bureau and is ready to be moved further, its record will again be entered in the FTS by clicking at corresponding letter number in home page and selecting the option "Send To" option under "Action" dropdown.

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			(	Helpline : +91-1	83-2258802-09	Email : We	Master @gndu.ac.in	5
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	Home	Sent / Receive	d Files Di	spatch New File	Receive File	Locate/Track File	Search File	Logout
	Log	in Date/Time 2	3/05/2018 11:1	20			^	<u> </u>
		Bureau Name	Computer Eng	ineering. & Techno	plogy			
	File	Movement Deta	ils of File ID 1	234				
	Original Letter ID Letter No. Date/Time	By Department		To Department	Received/Dispa	tched Clerk/Set		
	CC/D/52/23/05/2018 1234 23/05/2018 Computer	Engineering &	Technology Ce	nter for IT Solutions	Received			
		Action	Select Action					
	Disp	atch Diary No.	Select Action Close					
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To forward a file, select "Send To" option under "Action" dropdown as shown above.

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Login Date/Tim	23/05/2018	11:20	<u> </u>					-	
Bureau Nam	Computer	Engineering, & Tech	nology						
File Movement D	tails of File	ID 1234							
Original Letter ID Letter No. Date/Time By Departm	ent	To Department	Received/Dispa	atched Clerk/Set					
CC/D/52/23/05/2018 1234 23/05/2018 Computer Engineering	& Technology	Center for IT Solutio	ns Received						
Actio	Send to								
Dispatch Diary N	. 11								
Department Letter No.	1234								
Dispatch Date	23/05/2018 Center for	IT Solutions (Incharge	i i		_				-
Remark	Kindliy	A Solutions (History	2						
Submit	1		Canc	et					٦

To forward a file, fill in the details and click at Submit Button as shown above.

	Helpline : +91-183-2258802-09 Email : WebMaster@gndu.ac.in
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File Tracking	System (FTS)
Home	Sent / Received Files Dispatch New File Receive File Locate/Track File Search File Logout
Login Date/Time	23/05/2018 12:58
Bureau Name	Center for IT Solutions
File Movement D	etails of File ID 102
Original Letter ID Letter No. Date/Time By Depar CC/D/51/18/05/2018 102 21/05/2018 Center for IT	tment To Department Received/Dispatched Clerk/Set Solutions Accounts Received
Action	Select Action V
Dispatch Diary No	
Department Letter No.	* 102
Dispatch Date	23/05/2018
Send To	
Remarks	
File	Sent !
Submit	Cancel
Designed And Developed By : Center For IT 5	Solutions, Guru Nanak Dev University, Amritsar.

After clicking at Submit button, file is sent and "File Sent" message is displayed. (As shown above)

Once a file is forward to another bureau, it automatically gets eliminated from the list of files pending for action. (as shown below)

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	Login Date/Time 23/05/2018 11:20															
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ļ	Original I	etter ID	Diary No.	Letter No.	Receive	d From	Receiv	ed On	Subject	Comme	ents	Priority	F	ile Stat	IS	
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**Closing a file:** If a file is closed by the bureau head, it has to be marked "Closed" in FTS by selecting "Closed" option under "Action" dropdown.

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				Login Date/Time	23/05/2018 11:29					
				Bureau Name	Center for IT Sol	utions				
				File Movement De	tails of File ID 10	1				
	Original Letter ID	Letter No.	Date/Time	By Department	To Depa	artment	Received/Dispa	tched Clerk/Set		
Ĩ	CET/D/10/18/05/2018	101	18/05/2018	Center for IT Solutions	Computer Enginee	ring. & Technolog	IV Received			
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L		Designed Ar	nd Develope	ed By : Center For IT S	olutions, Guru Na	inak Dev Univer	sity, Amritsar.			

After clicking at Submit button, File is closed, as shown below:

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**View List of Sent/Received Files:** To view old sent or received files, user can click at "Sent/Received Files" option. List of files shown (sent or received as selected by user), can be arranged by Priority, Bureau Name, Delivery Status etc. List of fies can also be printed for your own record by clicking at printer icon shown at the bottom of this page.

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				<del>.</del>	فسيستعال	Files Sent on 23/05/2018					
S.No	Original LetterID	Diary No	Letter No	Dispatch Date	Priority	Sent To	From Set/Clerk	Comments	Delivery Status	DELETE	
1	CC/D/52/23/05/2018	52	1234	23/05/2018	Urgent	Computer Engineering. & Technology	-	-	Delivered		-
2	CC/D/51/18/05/2018	53	102	23/05/2018		Computer Engineering, & Technology	-		Pending	DELETE	

For any technical assistance or query, users can contact any of the following:

Contact Person Name	Department	Extn.
Mr. Chetan Marwaha	Department of Computer	3187
(System Manager)	Engineering	
Mr. Vinay Kumar (CCJDEO) or	Center for IT Solutions	3182
Mr. Sandeep Sood (Sr. Programmer)		