

Terms and Conditions:

1. Price should be F.O.R. Guru Nanak Dev University, Amritsar.
2. Payment against installation, demonstration and satisfactory working of the application.
3. Delivery period will be within 20 days from the date of issue of the supply order. In case the company fails to supply within specified delivery period, the necessary action for penalty and blacklisting the company also be taken.
4. Any other charges (if any) other taxes shall be borne by the company.
5. Onsite and online support for 3 years (whenever required) and if company fails to provide quality service then GNDU has full right to cancel the contract.
6. Operation manual (Soft & Hard Copy), with details of working of the application to be provided.
7. The company shall nominate a single point of contact for any support services in the Platform. This will not be at any additional cost to the university.
8. A toll free number will be provided by the company to assist the students. The company must submit details of its address, telephone numbers (Landline and mobile), email Id, etc.
9. Technical specifications compliance certificate must be submitted.
10. The application to be installed by the company should be as per specifications mentioned in the technical document. Any deviation from Technical Specifications is not allowed and leads to the rejection of the quotation. It is mandatory for the company to design the application as per the technical specifications.
11. An Undertaking on the company's Letter Head stating that the company is neither blacklisted nor involved in any such case by any Government Department and no criminal case is registered against the company.
12. Whichever company is granted the supply of online software application to the University after finalization of the rates, shall be paid the amount for the online software application after a deduction of applicable taxes.
13. Onsite Training should be provided by the company.
14. All necessary demonstration and training should be provided by the vendor, free of cost along with the system.
15. University reserves the right to cancel the order without specifying any reason, if deviated from specifications & satisfaction.
16. In case of any dispute arising regarding this application, the Vice-Chancellor of Guru Nanak Dev University, Amritsar will act as an Arbitrator and his decision shall be final and binding upon both the parties. Any legal dispute shall be confined to the courts of Amritsar Jurisdiction or the Punjab & Haryana High Court, Chandigarh only.